

LIMITED PRODUCT WARRANTY FOR
LEVITATION® 2 SERIES KNEE BRACES

Product Component	Warranty Period
Shells	Limited One (1) Year from the date of delivery
Hinges	Limited One (1) Year from the date of delivery
Soft goods, straps, liners	6 months

What is covered and for how long:

Our Limited Warranty is effective from the date of delivery of the Product. Spring Loaded Technology Incorporated (hereinafter referred to as “Spring Loaded”) warrants to the purchaser that the Product and, more specifically, the Product Components (as described above) are and shall remain free from defects in materials and workmanship for the duration of the Warranty Period (as stipulated above). This Limited Warranty extends to the original purchaser of the Product, and to each transferee owner of the Product during the Warranty Period.

What is not covered:

This Limited Warranty does not cover any damage to the Product due to accidents, negligent or improper use, extensive use, operation beyond capacity, normal wear and tear, improper installation, substitution with parts not approved by Spring Loaded, or any other alteration or repair by any party that in Spring Loaded’s sole judgment affects the Product or any Product Component.

What we will do:

In the event of a defect, malfunction or other failure of the Product not caused by any misuse or damage to the Product while in the possession of the purchaser, Spring Loaded will remedy the failure or defect. The remedy will consist of either the repair or replacement (using new or refurbished replacement parts) of the Product Component(s) at Spring Loaded’s discretion. If the Product or any of the Product Components contains a defect or malfunction that Spring Loaded is not able to remedy after a reasonable number of attempts, the purchaser is entitled to a full refund of the amount paid for the Product.

What we will not do: Pay shipping, insurance or transportation charges from you to us, or any import fees, duties or taxes.

What you must do to obtain warranty service:

Proof of purchase is required when requesting service. Purchaser must present the sales receipt or other documentation that establishes proof of purchase. For questions, comments or concerns about our warranty, or to start a claim please contact support@springloadedtech.com. To obtain service under this Limited Warranty, the purchaser must contact Spring Loaded for specific return and shipping instructions.

Liability and Disclaimers – The use of the product does not guarantee protection from any injury nor does it guarantee any enhanced level of athletic or physical performance. Purchaser should consult with their health care provider immediately if they experience any kind of adverse medical reaction or condition following the use of the Product. Purchaser should consult with their health care professional with any questions as to how this Product applies to the purchaser's specific medical condition. If the purchaser does not agree to the above conditions, they should contact their health care professional before using the Product. To the extent permitted by law, Spring Loaded disclaims and excludes any other express or implied warranties not set forth in this Limited Warranty, including but not limited to warranties of merchantability or fitness for a particular purpose. To the extent permitted by law, this Limited Warranty excludes liability for any personal injury, property damage, or special, incidental, or consequential damages arising out of, related, or incident to the use of the Product.

springloaded.com

Device Name: Levitation®2

Device Type: Knee Brace (Limb Orthosis)

Serial Number:[1cm*3cm sticker]

Product Manufacturer:

Spring Loaded Technology

8-50 Raddall Ave. Dartmouth NS B3B 1T2 CANADA

BN: 834735847

FDA Listing Information

Product Code: 87-ITQ

Registration Number: 3011816321

Listing Number: D245934

Owner/Operator Number: 10049704

MDEL Listing Information

Company Code: 837047-8

Licence Number: 6253